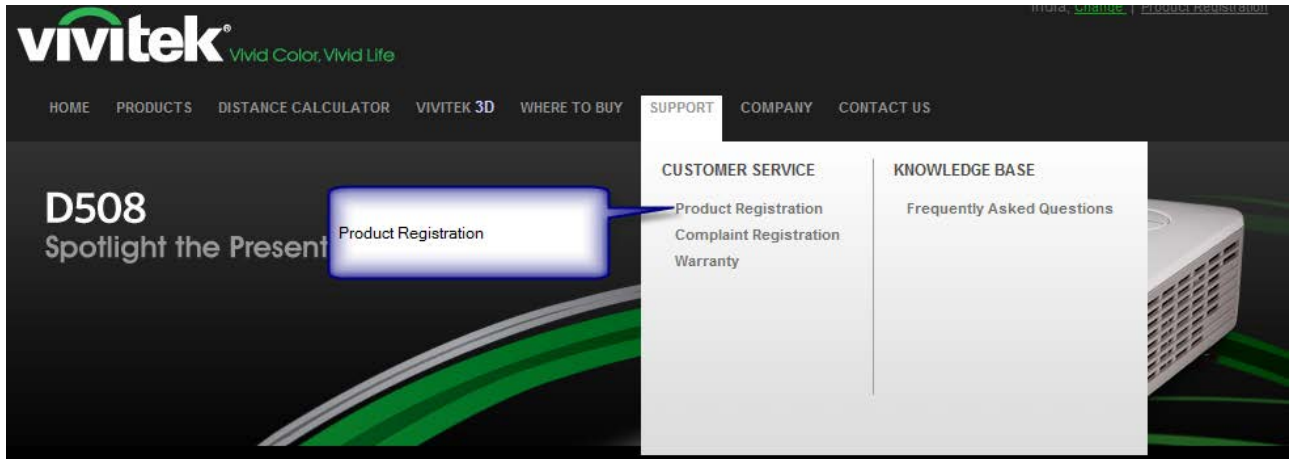


## CALL LOGGING PROCESS

1. TO REGISTER A COMPLAINT, FIRST YOU NEED TO REGISTER YOUR PRODUCT ON VIVITEK WEB SITE. BELOW ARE THE STEPS TO REGISTER YOUR PRODUCT ON VIVITEK WEB SITE.
2. LOG ON TO [WWW.VIVITEK.IN](http://WWW.VIVITEK.IN)
3. CLICK ON SUPPORT TAB & CLICK ON PRODUCT REGISTRATION.



## Product Registration

You can submit an enquiry to the **Vivitek Technical Support** team by using the online form below. If you have questions about your order or need help with activation and registration, please contact the [Customer Service](#) team directly.

IF ALREADY REGISTERED PLEASE [CLICK HERE](#).

\* Required Information

### Product Information

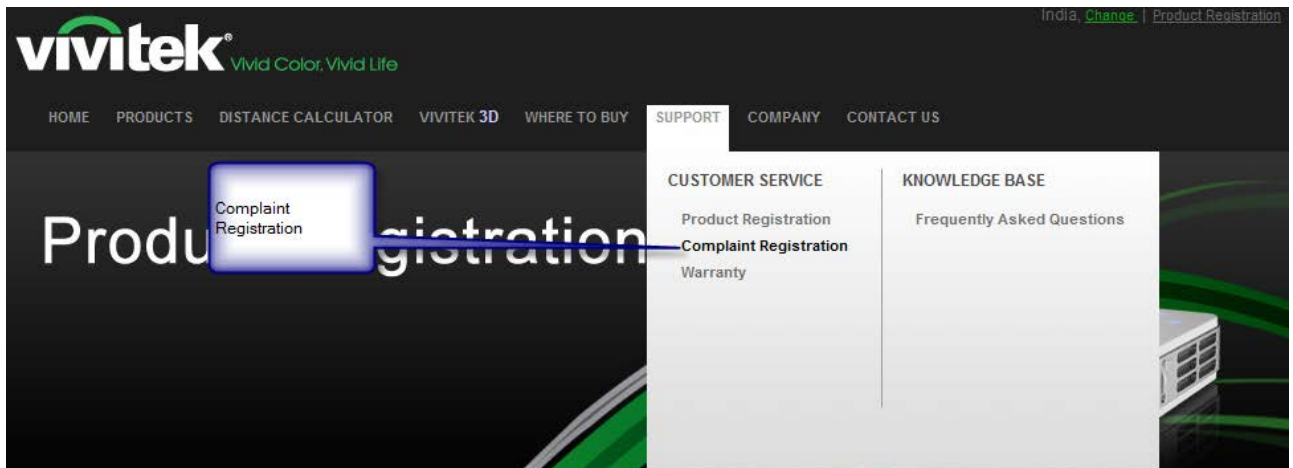
Model No.:	<input type="text" value="--select--"/>
Serial No.:	<input type="text"/>
Purchase Country:	<input type="text" value="Asia"/> <input type="text" value="india"/>
Purchase Date:	<input type="text"/>
Store of Purchase:	<input type="text"/>
Do you want onsite Support:	<input type="text" value="yes"/>

### Owner Information

First Name:	<input type="text"/>
Last Name:	<input type="text"/>
E-mail:	<input type="text"/>
Phone:	<input type="text"/>

4. FILL ALL THE DETAILS & CHOOSE IF YOU WANT ONSITE SERVICE/SUPPORT OR NOT.

5. PRESS THE SUBMIT BUTTON. THEN YOU WILL RECEIVE A MAIL FROM VIVITEK BRIFING YOU PRODUCT WARRANTY VALIDITY & WARRANTY CARD. PLEASE KEEP THIS IN YOUR SAFE CUSTODY FOR GETTING ONSITE SERVICE & SHOW THIS TO OUR ENGINEERS AS & WHEN REQUIRED.
6. ONCE YOUR PRODUCT IS REGISTERED THEN YOU WILL BE ABLE TO LOGG COMPLAINT ONLINE, WHICH WILL BE ATTENDED WITHIN REASONABLE TIME.
7. TO REGISTER A COMPLAINT, PLEASE GO TO "COMPLAINT REGISTRATION" TAB.



8. FIRST IT WILL ASK TO FILL THE PRODUCT SERIAL NUMBER. WHEN YOU WILL FILL THE SERIAL NO, IT WILL CROSS VERIFY THAT IF YOUR PRODUCT REGISTERED OR NOT.

\* Required Information

Serial No.:\*

This Product is not Registered [Click here](#) for Registration.

9. IF YOUR PRODUCT IS NOT REGISTERED THEN CLICK ON "[Click Here](#)" TO REGISTER YOUR PRODUCT.

\* Required Information

Serial No.:\*

This Product is not Registered [Click here](#) for Registration.

10. IF YOU HAVE ALREADY REGISTERED, THEN SYSTEM WILL SHOW YOU YOUR PRODUCT DETAILS. THEN YOU CAN PROCEED FOR COMPLAINT REGISTRATION.

**\* Required Information**

Serial No. :\*

Model No :

Warranty Start Date  Warranty not found. Please contact customer support

Warranty End Date

Name :

11. FILL ALL THE DETAILS. Please mention the current location where you required the onsite service.

**\* Required Information**

Serial No. :\*

Model No. :

Warranty Start Date  warranty not found. please contact customer support

Warranty End Date

Name :

Contact Number :

Current location where service required :

Query/Comment :

12. PRESS SUBMIT BUTTON.

ONCE YOU CLICK ON SUBMIT BUTTON, YOU WILL RECEIVE AN AUTO RESOPNSE EMAIL WITH UNIQUE COMPLAINT ID FROM VIVITEK . WITHIN NEXT 24 WORKING HOURS (Except Saturday, Sunday & Holidays) VIVITEK TECHNICAL TEAM WILL CONTACT YOU. YOUR COMPLAINT WILL BE CLOSED WITHIN NEXT 5 WORKING DAYS.

ON SITE SERVICE CAN BE AVAILABLE AT BELOW MENTIONED LOCATIONS:

SI. No.	Territory	City	SI. No.	Territory	City
1.	MUMBAI	Mumbai	2.	Haryana	Gurgaon/Karnal
3.	GUJJURAT	Ahmedabad/ Rajkot/ Vadodara/ Surat	4.	PUNJAB	Chandigarh/Ludhiana
5.	GOA	Panaji	6.	RAJASTHAN	Jaipur
7.	CHATTISHGARH	Raipur	8.	J&K	Jammu
9.	NAGPUR	Vidharva	10.	KARNATAKA	Bangalore/Mangalore/ Mysore,Hubli
11.	ROM	Pune/Nasik	12.	ANDRA PRADESH	Hyderabad/ Secundarabad/Vizag
13.	WEST BENGAL	Kolkata/ Siliguri	14.	TAMILNADU	Chennai/Coimbatore/ Madurai
15.	JHARKHAND	Ranchi	16.	KERLA	Kochi/Kottayam
17.	ORISSA	Bhubaneswar	18.	UP	NOIDA/ LUCKNOW
19.	ASSAM	Guwahati	20.	UTTARAKHAND	Dehradun
21.	DELHI	Delhi NCR	22.		

IF CUSTOMER FACES ANY PROBLEM DURING REGISTRATION OF PRODUCT OR LOGGING COMPLAINT, THEN HE/SHE CAN CALL TO VIVITEK SERVICE CENTRE DIRECTLY.

Contact No: Land Phone: +91-124-4874900 EXTN: 4122/4061/4015

EMAIL ID: [service@vivitek.in](mailto:service@vivitek.in)

Contact Time: Monday to Friday (09:00 AM to 05:30PM)

ALSO CUSTOMER CAN SEND THEIR PROJECTORS FOR SERVICE DIRECTLY TO BELOW MENTIONED DELTA SERVICE CENTRE.

<b>DELHI NCR</b>	Delta India Electronics Pvt Ltd Plot-43, Sector -35, HSIIDC Gurgaon, Haryana -122001 Tele :91-124-4874900 EXTN: 4122/4061/4015 Fax : 91-124-4874945
<b>BANGALORE</b>	Delta India Electronics Pvt. Ltd. Ozone Manay Tech Park, 'A' Block, 3rd Floor, Hosur Road Hongasandra Village, BANGALORE - 560068. Karnataka. Phone Numbers: 91 80 6716 4777 Fax: 91 80 6716 4784
<b>KOLKATA</b>	Delta Power Solutions (India) Pvt. Ltd Victoria Park Building, Plot No- 37/2, Block- GN, 9th Floor, Sector- V, Salt Lake City, Kolkata - 700091, Tel - 033- 40083849/3860
<b>MAHARASTRA</b>	Delta India Electronics Pvt Ltd Office No-701,7th floor, "A" Wing, Reliable Tech Park, Behind Reliable Plaza, Off. Thane Belapur Road, Airoli, Navi Mumbai-400 708. MAHARASHTRA. Tel : +91 22 61845200 ( Board )
<b>HYDERABAD</b>	Delta India Electronics Pvt Ltd. Shree Prashanti SAI TOWERS Plot NO 68, Nagarjuna Hills Road NO:1 Banjarahills HYDERABAD: 500082 Land Line number:040 67274500 Fax Number: 040 67274545
<b>CHENNAI</b>	Delta Energy System Pvt. Ltd. Ground Floor at Plot No.46, Veerappa Nagar Alwarthiru Nagar PO, Chennai -600 087 Tele: 044 - 43408800 Fax: 044 43552907